

PAYMENTS UNIVERSITY AGENDA - Day 1

August 16, 2021	Core Concepts	Payments Now
9:00-9:15	Welcome to Payments University-Introduction and Housekeeping	
9:15-10:30	Industry Update: Impact of the new Nacha Rules This general session will help you navigate all the changes that are taking place around the Payments Ecosystem. We will spotlight the upcoming & proposed changes to the payments industry related to rules, regulations, & requirements.	
10:30-10:45	Break	
10:45-12:00	Faster Payments Basics Faster Payments are coming! We will discuss the basics of the current faster payments from The Clearing House, The Federal Reserve, and more. It is hard to keep up with all the changes, and what you should know to keep your Faster Payments strategy current. course is designed to help get you started laying the groundwork to understanding the Faster Payments landscape.	Case Studies: Meaningful Modernization Meaningful Modernization rules go into effect for the ACH network on September 17, 2021. Not only will this session cover what these rule changes include and how they will impact the ACH network and your institution, but also what are the use cases that you need to consider embracing the upcoming standing authorization, oral authorizations and more.
12:00-12:45	Lunch	
12:45-2:00	ACH Basics This ACH basics course is designed to help get you started laying the groundwork and give you the building blocks to understand and utilize the ACH network. Join us as we look back into the history of the network, examine the legal framework of those who govern the rules and guidelines, explore, and define common terminology, and take an in-depth look at core ACH fundamentals.	Case Studies: Risk Advanced We all encounter challenging situations related to payment transactions during our day-to-day operations. Join us for risk case studies that address the issues that your management, your department, and call centers deal with on a regular basis. In this interactive session, you will be given scenarios to work through regarding risk and managing that risk to an acceptable level. A cannot miss session for all experienced Risk Professionals!
2:00-2:15	Break	
2:15-3:30	Check Basics Do you know the difference between an ECI and an Electronic Check? What about returns vs. adjustments? Or maybe you just want to know about the newest RDC indemnification rules impacting image and paper banks? Join us for a deeper discussion on these abnormal check issues that trip you up during normal day-to-day business!	Case Studies: CSI- Check Systems Investigations This session looks at the more complex questions of check. What is eligible for image exchange? Returns and adjustments? Yes, please! We will talk about the timing requirement of a return; what adjustments are allowed by agreement; and the loss allocation between Bank of First Deposit and Paying Bank that is allowed under check law.
3:30-4:15	Round Robin anyone? Join us for a payments speed dating Come prepared for topics that are burning a hole in your payments pocket. We can talk about anything, within reason. Join our fabulous speakers to chat about what you need to know. Learn from us, learn from your peers, sharing is caring, it reduces the burden and doubles the happiness: Risk management (Have you updated your policies lately... pandemic aftermath); Fractional RTN (discussion focused on how it can still be used today to help mitigate fraud & losses related to counterfeit checks); SDA 3 rd window (How to advance your treasury clients opportunities); Third-party Senders (Do you have them and best practices for managing them). Bring your questions!	

PAYMENTS UNIVERSITY AGENDA - Day 2

August 17, 2021	Core Concepts	Payments Now
9:00-9:05	Welcome to Day 2 of Payments University	
9:05-10:15	What's new? What's not? Green Book and Government Payments explained (General Session) Did you know that the Green Books been updated? Want to learn more about the new electronic reclamation FS-133 form? We have heard a lot about governments payments in the last couple of months. This session will walk through important information regarding all there is to know about the Federal government's ACH payments programs. Get your questions answered about the Green Book, SSI, SSA, VA, reclamations and more. After this session, you will be better prepared to traverse around the obstacles you may encounter when navigating the terrain of decedent accounts. Topics include government reclamations, misdirected payments, and other tales from the trenches.	
10:15-10:30	Break	
10:30-11:45	Reg E Basics What does Regulation E mean to you and your staff? This session will help you understand the requirements you have to fully protect your consumers under Regulation E. Hear details about disclosures, error resolution, liability, pre-authorized transactions, and receipts. Gain a better understanding of this very important regulation that outlines rules and procedures for EFT's and guidelines for debit cards	Use Cases: Reg E and Warranty Claims Do you really know your Reg E details? Regulation E is a Consumer Financial Protection Bureau (CFPB) regulation that outlines rules and procedures for electronic funds transfers (EFTs). This session will dog into the compliance while also ensuring the protection of your customers from unauthorized EFTs. Go through our use cases related to Regulation E and Warranty Claims. Fun stuff!
11:45-12:45	Lunch	
12:45-2:00	Faster Payments and Dispute Resolution Join us for a brand-new session about Faster Payments. We will dive a little deeper than just what each of them are, including Visa/MC, RTP, Zelle, FedNow, SDA, P2P (Venmo and Paypal). Learn about all the new situations you 'might' need to deal with when it comes down to Faster Payments. Is dispute resolution different, the same, join us to find out more. We will divulge some lessons learned with RTP and Zelle, and how these new payments and rails really work. We will have some details of the new FedNow pilot. We will also have use cases for how each payment and rail is intended to be used for. Have you thought about settlement and what each of these faster payments settle? What about error resolution when the payment is instantaneous? What should you be doing now?	
2:00-2:15	Break	
2:15-3:15	Share and Tell: Let's Talk Payments This is your opportunity! We're talking about payments in an 'open discussion' format with the experts. What do you need to know and didn't get a chance to ask during the previous sessions? Come join the experts and get it all out in the open! What are your problem areas? What are the hard questions facing your organization? Is there a peer organization in the room that has been through the same exact experience? What was their solution? We'd love to chat with you before we say goodbye!	