

PAYMENTS UNIVERSITY AGENDA - Day 1

November 3, 2021	Core Concepts	Payments Now
8:30-8:35	Welcome to Fraud Morning	
8:35-9:30	Deep Dive- The use of the Payment System to commit pandemic related fraud in the Payroll Protection Program - Steve Lenderman, Director Strategic Fraud Prevention, ADP	
9:30-10:30	See Something, Say Something, Finding Insider Fraud- Nanci McKenzie, Affirmative Technologies	
10:30-10:45	Break	
10:45-12:00	Change in the Payment System - How to Adjust- Kevin Olsen	
12:00-1:15	Lunch	
1:15-2:15	ACH Basics- Michele Barlow This ACH basics course is designed to help get you started laying the groundwork and give you the building blocks to understand and utilize the ACH network. Join us as we look back into the history of the network, examine the legal framework of those who govern the rules and guidelines, explore, and define common terminology, and take an in-depth look at core ACH fundamentals.	Case Studies: Risk Advanced- Mary Gilmeister We all encounter challenging situations related to payment transactions during our day-to-day operations. Join us for risk case studies that address the issues that your management, your department, and call centers deal with on a regular basis. In this interactive session, you will be given scenarios to work through regarding risk and managing that risk to an acceptable level. A cannot miss session for all experienced Risk Professionals!
2:15-2:20	Transition Break	
2:20 – 3:20	Check Basics- Mary Gilmeister Do you know the difference between an ECI and an Electronic Check? What about returns vs. adjustments? Or maybe you just want to know about the newest RDC indemnification rules impacting image and paper banks? Join us for a deeper discussion on these abnormal check issues that trip you up during normal day-to-day business!	Case Studies: CSI- Check Systems Investigations- Michele Barlow This session looks at the more complex questions of check. What is eligible for image exchange? Returns and adjustments? Yes, please! We will talk about the timing requirement of a return; what adjustments are allowed by agreement; and the loss allocation between Bank of First Deposit and Paying Bank that is allowed under check law.
3:20-3:35	Break	
3:35-4:20	Faster Payments Basics- Kevin Olsen Faster Payments are coming! We will discuss the basics of the current faster payments from The Clearing House, The Federal Reserve, and more. It is hard to keep up with all the changes, and what you should know to keep your Faster Payments strategy current. Course is designed to help get you started laying the groundwork to understanding the Faster Payments landscape.	

PAYMENTS UNIVERSITY AGENDA - Day 2

November 4, 2021	Core Concepts	Payments Now
9:00-9:05	Welcome to Day 2 of Payments University	
9:05-10:15	Our Love/Hate Relationship with Third Party Payment Apps- Diana Kern, SHAZAM	
10:15-10:30	Break	
10:30-11:45	Reg E Basics- Michele Barlow What does Regulation E mean to you and your staff? This session will help you understand the requirements you have to fully protect your consumers under Regulation E. Hear details about disclosures, error resolution, liability, pre-authorized transactions, and receipts. Gain a better understanding of this very important regulation that outlines rules and procedures for EFTs and guidelines for debit cards.	What's Trending in the world of Payments Technology?- Kevin Olsen What is Bitcoin, blockchain, distributed ledger, FRB Virtual Currency; and how do they work into the Payment Systems?
11:45-12:45	Lunch	
12:45-2:00	What's new? What's not? Green Book and Government Payments explained (General Session)- Michele Barlow Did you know that the Green Book has been updated? Want to learn more about the new electronic reclamation FS-133 form? We have heard a lot about governments payments in the last couple of months. This session will walk through important information regarding all there is to know about the Federal government's ACH payments programs. Get your questions answered about the Green Book, SSI, SSA, VA, reclamations and more. After this session, you will be better prepared to traverse around the obstacles you may encounter when navigating the terrain of decedent accounts. Topics include government reclamations, misdirected payments, and other tales from the trenches.	
2:00-2:15	Break	
2:15-3:15	Faster Payments what is your strategy and what you need to be doing now. Hear from a panel- Bradley Wilkes, Mike Coates, Scott Young; Moderator- Kevin Olsen	