



Hawai'i Fraud Day

November 2, 2022

Complimentary In-person & Virtual Event



Attendees must register at pacpay.org. Agenda is subject to change without notice.

8:45-9:00	Introductions and House Keeping
9:00 – 10:00	<p>Synthetic Identity Fraud: Define It to Fight It Speaker: Mike Timoney, VP, Secure Payments & FinTech, Federal Reserve Bank of Boston</p> <p>Synthetic identity fraud is reported to be the fastest growing type of financial crime in the United States, accounting for billions in losses annually. Moreover, the use of multiple definitions for synthetic identity fraud throughout the industry poses a fundamental problem — inconsistent categorization and reporting, making it difficult to identify and mitigate this type of fraud!</p>
10:00-10:15	Break
10:15 -11:15	<p>Researching the Human Factor in Cybersecurity Speaker: Mike Timoney, VP, Secure Payments & FinTech, Federal Reserve Bank of Boston</p> <p>This session will observe darknet. With Mike Timoney as a guide, participants will capture, identify, and learn potential solutions to payments and identity related online financial fraud.</p>
11:15-12:30	Lunch
12:30- 1:30	<p>Got Fraud? Speaker: Kari Kronberg, AAP, NCP, Assistant Director of Education, Macha</p> <p>You end up with a fraud situation in a payment system... now what? Let's take an operational look on how to handle fraud across the payment channels. We will discuss forgeries and alterations in checks, unauthorized ACH entries, card disputes, fraudulent wire requests, and more!</p>
1:30 – 1:45	Break
1:45-2:45	<p>Financial Elder Abuse Networks in Hawaii, Next Steps and Follow Up Speakers: Jenefer Duane, Older Americans Senior Program Analyst, Consumer Financial Protection Bureau; Brian Ishikawa, SVP & Director of Corporate Security, Bank of Hawai'i; Cristina Valenzuela, Legal Services Developer Executive Office on Aging, Hawai'i State Department of Health; Andrew Martin, Prosecuting Attorney, County of Maui; Kealoha Takahashi, Executive on Aging, County of Kaua'i Agency on Elderly Affairs</p> <p>The National Council on Aging estimates annual total losses of at least \$36.5 billion from elder financial abuse in the U.S. The last two years, PacPay, Macha, the CFPB, financial service professionals, and community members gathered to discuss a path to fight elder financial abuse. In this session, we will discuss the work that is being done from our last virtual retreat and where we go next.</p>

